Whadata Mobile App User Guide

Version 2.2.9 For Physicians and Healthcare Providers

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Introduction

Whadata Mobile App is a companion application for the Whadata Healthcare Platform designed specifically for physicians and healthcare providers. The app enables you to efficiently document patient encounters through **real-time audio transcription** with **AI-powered clinical note generation**.

Key Features

- **Real-time speech-to-text transcription** during patient encounters
- **Multi-language support** with automatic English translation (22 languages)
- **AI-powered summary generation** using clinical templates (SOAP notes, H&P, etc.)
- **Patient management** with secure profile storage
- **EHR integration** for seamless workflow (Enterprise users)
- **Patient portal** for sharing session summaries with patients
- **Offline support** for recording when connectivity is limited
- **HIPAA-compliant** secure data handling

Getting Started

System Requirements

Platform	Minimum Requirements
iOS	iOS 13.0 or later, iPhone 6s or newer
Android	Android 8.0 (API 26) or later

The app requires:

- Microphone access for recording
- Internet connection for transcription and sync
- Camera access (optional, for profile photos)

Installation

iOS:

1. Open the App Store on your iPhone or iPad
2. Search for "Whadata"
3. Tap **Get** to download and install

Android:

1. Open Google Play Store on your device
2. Search for "Whadata"
3. Tap **Install** to download and install

Creating an Account

Account creation is done through the Whadata website:

1. Visit **https://whadata.com/subscriptions** in your web browser
2. Select your desired subscription plan
3. Complete the registration process:
    - Enter your email address
    - Create a password (minimum 8 characters)
    - Provide your name and other required information
4. Complete payment if applicable
5. Verify your email if prompted
6. Once registered, download the mobile app and log in with your new credentials

Logging In

You have several options for signing in:

Email & Password:

1. Enter your registered email address
2. Enter your password
3. Tap **Sign In**

Google Sign-In:

1. Tap the **Continue with Google** button
2. Select your Google account
3. Grant permissions if prompted

Apple Sign-In (iOS only):

1. Tap the **Continue with Apple** button
2. Authenticate with Face ID, Touch ID, or your Apple ID password
3. Choose whether to share or hide your email

Biometric Login (after setup):

1. Tap the fingerprint or Face ID icon
2. Authenticate using your device's biometric system

Forgot Password:

1. Tap **Forgot Password?** on the login screen
2. Enter your email address
3. Tap **Send Reset Link**
4. Check your email for password reset instructions

Subscription Plans

Whadata offers several subscription tiers with different features and usage limits:

Plan	Monthly Scribe Time	Custom Templates	Profile Sharing	EHR Integration
Enterprise Admin	Unlimited	Yes	Yes	Yes*
Enterprise User	Unlimited	Yes	Yes	Yes*
Enterprise Office	Unlimited	Yes	Yes	Yes*
Premium	Unlimited	Yes	No	No
Standard	1,000 minutes	No	No	No
Academic	1,000 minutes	No	No	No
Patient	120 minutes	No	No	No

*EHR integration available when enabled for your enterprise organization

Understanding Scribe Time

- Scribe time is the total minutes of audio recording/transcription available per month
- Your usage resets on the first day of each month
- You can view your remaining time in the app's Profile section
- When you reach your limit, you'll need to wait until the next month or upgrade your plan

Feature Access by Plan

Feature	Enterprise	Premium	Standard/Academic	Patient
Record Sessions	✓	✓	✓ (with limit)	✓ (with limit)
Manage Patients	✓	✓	✓	✗
Create Custom Templates	✓	✓	✗	✗
Profile Sharing	✓	✗	✗	✗
EHR Integration	✓*	✗	✗	✗
Template Library Access	✓	✓	✓	✗
Media Library	✓**	✓	✓	✗

*When EHR is enabled for the enterprise **Enterprise Office users have restricted media library access

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Dashboard Overview

After logging in, you'll see the Dashboard—your home screen with quick access to key features.

Dashboard Elements

- **Welcome message** with your name
- **Quick statistics** showing:
  - Total patients
  - Recent sessions
  - Remaining scribe time (if applicable)
- **Recent activity** feed
- **Quick action buttons** for common tasks

Navigation

The app uses a bottom navigation bar with four main sections:

Tab	Icon	Description
Home	House	Dashboard with overview and quick actions
Patients	People	Patient list and management
Templates	Document	Access template library
Profile	Person	Your profile and settings

Patient Management

Viewing Patients

1. Tap the **Patients** tab in the bottom navigation
2. You'll see a list of all your patients

3. Use the **search bar** at the top to find specific patients by name
4. Tap any patient card to view their details and sessions

Each patient card displays:

- Patient name
- Profile photo (if added)
- Most recent session date
- Quick access to start a new recording

Adding a New Patient

1. Go to the **Patients** tab
2. Tap the **+** button (top right corner)
3. Fill in the patient information:
    - **First Name** (required)
    - **Last Name** (required)
    - **Email** (optional)
    - **Phone Number** (optional)
    - **Date of Birth** (optional, format: YYYY-MM-DD)
4. Optionally add a profile photo
5. Tap **Save** or **Create**

Editing Patient Information

1. Navigate to the patient's detail page
2. Tap the **Edit** button (pencil icon)
3. Modify any fields as needed
4. Tap **Save** to confirm changes

Patient Profile Photos

Adding a photo during patient creation:

1. Tap the camera/photo placeholder
2. Choose **Take Photo** or **Choose from Gallery**
3. Position and crop the image as needed
4. Confirm to add the photo

Changing an existing photo:

1. Edit the patient profile
2. Tap on the current photo
3. Select a new photo from camera or gallery
4. Save changes

Photos are automatically compressed (512x512 pixels, 85% quality) for efficient storage.

Recording Sessions

Recording sessions is the core feature of Whadata—capturing patient encounters with real-time transcription.

Starting a Recording

1. Navigate to a patient's detail page
2. Tap the **Record Session** or **New Recording** button
3. **Grant microphone permission** if prompted (first time only)
4. Wait for the connection status to show **Connected** (green)
5. Tap the **Start** button to begin recording

Recording Screen Elements

Element	Description
Timer	Shows current recording duration (HH:MM:SS)
Waveform	Real-time visual representation of audio input
Connection Badge	Shows status: Ready (yellow), Connecting (yellow), Connected (green)
Transcript Area	Displays real-time transcription as you speak
Start/Stop Button	Single button to control recording
Multi-Language Toggle	Enable for non-English sessions

Multi-Language Transcription

Whadata supports **22 languages** with real-time transcription and automatic English translation.

Supported Languages:

Language	Variants
English	US, UK, Australia, India
Spanish	US, Spain
Chinese	Simplified, Traditional, Cantonese
French	France, Canada
German	Germany
Italian	Italy
Japanese	Japan
Korean	Korea
Portuguese	Brazil
Russian	Russia
Vietnamese	Vietnam
Arabic	Egypt

Language	Variants
Hindi	India
Armenian	Armenia
Persian/Farsi	Iran

Enabling Multi-Language Mode:

1. Before starting a recording, toggle **Multi-Language Mode** ON
2. Select the expected language from the dropdown (defaults to Spanish US)
3. Start recording as normal
4. The app will transcribe in the selected language AND provide English translation

Language Auto-Detection:

- If you're unsure which language will be spoken, leave it on auto-detect
- The app will detect the language after a few seconds of speech
- Once detected consistently (3 times), the language "locks" for optimal accuracy
- A notification will appear when the language is locked

Viewing Translations:

- During recording, you'll see two columns:
  - **Original** - transcription in the spoken language
  - **English** - automatic English translation
- Both are saved and accessible after the session

Real-Time Transcript Display

As you record, transcription appears in real-time:

- **Interim text** (lighter color) - words being processed, may change
- **Final text** (darker color) - confirmed transcription, won't change
- Text scrolls automatically to show the latest content
- Newest transcription appears at the bottom

Long Recording Sessions

Whadata handles recordings of any length—even 2+ hours:

- The system automatically manages internal stream restarts every ~3.5 minutes
- This happens seamlessly in the background
- You don't need to do anything special for long sessions
- Recording continues without interruption
- All audio and transcription is preserved

Background Recording

You can minimize the app or switch to other apps while recording:

Android:

- A persistent notification shows recording status and duration
- Recording continues uninterrupted in the background
- Return to Whadata to see updated transcription

iOS:

- Recording continues for a limited time in background
- Return to the app promptly for best results
- The app will attempt to reconnect automatically if the connection drops

Stopping and Saving

1. Tap the **Stop** button when the encounter is complete
2. The app will:
   - Finalize the transcription
   - Save the session to the cloud
   - Calculate session duration
   - Update your scribe time usage
3. You'll be automatically taken to the session detail view
4. The session is now available for summary generation

Session Management

Viewing Session Details

1. Navigate to a patient's detail page
2. You'll see a list of all sessions for that patient (most recent first)
3. Tap any session to view its details

Session Detail Screen shows:

- Date and time of the session
- Duration
- Detected language (if non-English)
- Full transcript
- AI-generated summaries (if created)
- Attached files/media
- Release status (for patient portal)
- EHR sync status (Enterprise users)

AI-Generated Summaries

After recording a session, you can generate AI-powered clinical summaries:

1. Open the session detail screen
2. Select a **template** from the dropdown menu
3. The AI will analyze the transcript and generate a summary

4. Review the generated content
5. Edit if needed

Summaries are generated using the English translation for non-English sessions, ensuring consistent output regardless of the original language.

Available Templates

System Templates (available to all provider users):

Template	Description	Best Used For
Essay Note	Narrative-style clinical note	General documentation
HP Note	History and Physical format	New patient visits, comprehensive exams
Email Referral	Formatted referral letter	Specialist referrals
SOAP Note	Subjective, Objective, Assessment, Plan	Follow-up visits, standard documentation
Patient Summary	Concise patient-friendly summary	Patient communication
Transcript	Full transcript view (read-only)	Review what was said
Medical Codes	Suggested ICD/CPT codes	Billing and coding

Patient Users can only access:

- Transcript
- Patient Summary

Viewing Transcripts

To view the full transcript:

1. Open the session detail screen
2. Select **Transcript** from the template dropdown
3. The full transcription will display

For multi-language sessions:

- Use the toggle to switch between Original language and English translation
- Both versions are saved and always accessible

Custom Templates

Available for Premium and Enterprise subscription plans only

Creating Custom Templates

1. Go to the **Templates** tab
2. Tap **Create Template** or the **+** button
3. Enter template details:

    - **Template Name** (required)
    - **Description** (optional)
    - **Medical Specialty** (optional, for categorization)
4. Write your template content using placeholders
5. Tap **Save**

Template Placeholders

Use square brackets `[ ]` to create dynamic fields that the AI will populate:

Example Template:

```
Patient Name: [Patient Name]
Date of Visit: [Date]

Chief Complaint:
[Chief complaint as stated by the patient]

History of Present Illness:
[Detailed HPI including onset, duration, severity, and associated symptoms]

Assessment:
[Clinical assessment and differential diagnosis]

Plan:
[Treatment plan and follow-up recommendations]
```

The AI will analyze the transcript and fill in each bracketed field with relevant information from the encounter.

Uploading Documents for Templates

You can create templates from existing documents:

1. Tap **Create Template**
2. Select **Upload Document**
3. Choose a file:
    - PDF documents
    - Word documents (.doc, .docx)
    - CSV files
    - Text files (.txt)
    - Images (the AI will extract text via OCR)
4. The AI will analyze the document and convert it to a template format
5. Review and edit the generated template
6. Save when satisfied

Medical Specialty Categories

When creating templates, you can categorize by specialty:

- Cardiology
- Dermatology
- Emergency Medicine
- Endocrinology
- Family Medicine
- Gastroenterology
- General Surgery
- Geriatrics
- Hematology
- Internal Medicine
- Nephrology
- Neurology
- Obstetrics and Gynecology
- Oncology
- Ophthalmology
- Orthopedics
- Pediatrics
- Psychiatry
- Pulmonology
- Urology
- Other

Media Library

View and manage all media files associated with a patient's sessions.

Accessing the Media Library

1. Navigate to a patient's detail page
2. Tap **Media Library** or the gallery icon

> **Note:** Enterprise Office users do not have access to the Media Library.

Media Library Features

- **Grid view** of all media files across all sessions
- **Filter by type:**
  - All files
  - Images only
  - Videos only
  - Documents only
- **Full-screen preview** for images with pinch-to-zoom
- **Download** files to your device
- **Delete** files (with confirmation)

Viewing Media

Images:

- Tap to view full-screen
- Pinch to zoom in/out
- Swipe to navigate between images

Videos and Documents:

- Tap to open in your device's default viewer
- Download to save locally

Adding Media to Sessions

During or after a session, you can attach files:

1. Open the session detail screen
2. Look for the **Attach File** or **+** button
3. Choose from:
    - Camera (take a new photo)
    - Gallery (existing photos/videos)
    - Files (documents)
4. The file will be uploaded and associated with the session

Patient Portal

Allow patients to access their session summaries through a secure portal.

Activating Patient Portal Access

1. Navigate to the patient's detail page
2. Tap **Activate Portal** or find this option in the patient menu
3. A secure password will be automatically generated
4. Share the login credentials with your patient:
    - Portal URL/website
    - Their email address (as username)
    - Generated password
5. The portal activation status will be tracked

The patient can then log in to the Whadata Patient Portal to view released sessions.

Releasing Sessions to Patients

Control which sessions patients can see in their portal:

1. Open the session detail screen
2. Find the **Release to Portal** option
3. Tap to release the session
4. Confirm the release
5. The session status will update to show it's been released

Release Tracking:

- Who released the session (your name)
- When it was released (date/time)
- Current release status

What patients see in their portal:

- Only sessions you've explicitly released
- Patient-friendly summaries
- Session date and provider name
- They cannot record, edit, or access other features

EHR Integration (Enterprise)

Available for Enterprise users when EHR integration is enabled for your organization

Overview

Whadata integrates with **Athena EHR** to sync clinical documentation directly into your electronic health record system.

Checking EHR Availability

1. Go to **Profile** settings
2. Look for EHR-related options
3. If you don't see EHR features, contact your administrator to enable them

Linking Patients to EHR

Connect Whadata patients to their records in Athena:

1. Navigate to the patient's detail page
2. Tap **Link to EHR** or **EHR Settings**
3. Search for the patient in Athena by:
    - First and last name
    - Date of birth
    - Other demographics
4. Select the matching record from search results
5. Confirm the link

Once linked:

- The patient's Athena EHR ID is stored
- Future syncs will go to the correct patient record
- The link persists unless manually changed

Syncing Sessions to EHR

Send session documentation directly to Athena:

1. Open the session detail screen

2. Generate and review the desired summary (e.g., SOAP Note)
3. Make any necessary edits
4. Tap **Send to EHR** or the sync button
5. Review sync settings:
   - Verify the Practice ID is correct
   - Confirm patient is linked to EHR
6. Tap **Approve** or **Sync**
7. Wait for confirmation

Sync Status Indicators:

Status	Color	Meaning
Not Ready	Gray	Summary not yet created or approved
Ready	Yellow	Ready for sync, awaiting approval
Approved	Blue	Approved, sync in progress
Synced	Green	Successfully sent to EHR
Error	Red	Sync failed (check error message)

Setting Default Practice ID

Configure your default Athena Practice ID:

1. Go to **Profile** tab
2. Tap **Edit Profile**
3. Find **Athena Practice ID** field
4. Enter your practice's Athena Practice ID
5. Tap **Save**

This ID will be used by default when syncing sessions, so you don't have to enter it each time.

Troubleshooting EHR Sync

Patient not found in EHR:

- Verify the patient exists in Athena
- Try different search criteria
- Check spelling of patient name

Sync fails:

- Check your internet connection
- Verify Practice ID is correct
- Ensure patient is linked to EHR
- Contact your administrator if issues persist

Enterprise Features

Profile Sharing

Enterprise users only

Share patient profiles with team members in your organization to enable collaborative care.

Sharing a Patient Profile:

1. Navigate to the patient's detail page
2. Tap **Share Profile** or the share icon
3. Search for team members by name or email
4. Select one or more users to share with
5. Tap **Share** or **Confirm**

What shared users can do:

- View patient information
- View all session history
- Record new sessions
- Generate summaries
- Access media library

What shared users cannot do:

- Delete the patient
- Remove other users' access (only the owner can)

Managing Shared Access:

1. Return to the patient's **Share Profile** screen
2. View the list of users with access
3. Remove users by tapping the X or remove button next to their name
4. The original creator always retains access

Viewing Shared Patients:

Patients shared with you appear in your Patients list alongside your own patients. A sharing indicator may show who owns the patient.

Profile & Settings

Viewing Your Profile

1. Tap the **Profile** tab in the bottom navigation
2. You'll see:
    - Your name and photo
    - Email address
    - Subscription plan/access level
    - Scribe time usage (if applicable)
    - App version

Editing Your Profile

1. Go to the **Profile** tab
2. Tap **Edit Profile**
3. Update your information:

Field	Description
First Name	Your first name
Last Name	Your last name
Phone Number	Contact phone number
Medical Specialty	Select from dropdown list
State	Your US state (all 50 + DC available)
Profile Photo	Tap to change photo
Athena Practice ID	For EHR integration (Enterprise)

4. Tap **Save** to confirm changes

Biometric Login

Enable quick login using Face ID (iOS) or Fingerprint (Android):

Setting Up Biometric Login:

1. Go to **Profile** settings
2. Find **Biometric Login** or **Face ID/Fingerprint** option
3. Toggle it **ON**
4. Enter your password to confirm
5. Complete biometric enrollment if prompted

Using Biometric Login:

1. On the login screen, tap the biometric icon (fingerprint or face)
2. Authenticate using your device's biometric system
3. You'll be logged in automatically

Disabling Biometric Login:

1. Go to Profile settings
2. Toggle **Biometric Login** OFF
3. Your stored credentials will be removed from the device

Security Notes:

- Credentials are stored locally using secure encryption
- They are stored in iOS Keychain or Android Keystore
- Credentials are not synced to other devices
- Each device must be set up separately

Scribe Time Tracking

For plans with time limits (Standard, Academic, Patient):

1. View remaining time in your Profile
2. Time resets on the first of each month
3. A warning appears when you're running low
4. Recording is blocked when you reach your limit

Offline Mode

Whadata works even when you have limited or no internet connectivity.

What Works Offline

- View cached patient information
- View previously loaded sessions
- Start and complete recordings
- Queue operations for later sync

Offline Queue

When offline, your actions are saved to a local queue:

- New patient creations
- Patient information updates
- Session recordings
- File uploads

The queue persists even if you close the app.

Syncing When Online

When connectivity returns:

1. The app automatically detects the connection
2. Queued operations begin syncing in the background
3. You may see a sync indicator
4. Operations are retried up to 3 times if they fail
5. Check for any sync errors that need attention

Automatic Sync

- The app checks for connectivity changes
- Periodic sync runs every 15 minutes when online
- Manual refresh is available by pulling down on lists

Best Practices for Offline Use

1. **Prepare before going offline:**

- Load the patients you'll need while connected
- View their session history to cache the data

2. **During offline use:**

   - Complete recordings fully
   - Note that transcription requires connectivity
   - Basic patient info can be created/edited

3. **After reconnecting:**

   - Allow time for sync to complete
   - Check for any failed operations
   - Verify recordings uploaded successfully

Privacy & Security

Whadata is designed with healthcare privacy requirements in mind.

HIPAA Compliance Features

Feature	Description
Encrypted Transmission	All data sent over secure HTTPS/WSS connections
Secure Local Storage	Credentials and sensitive data encrypted on device
No PHI in Logs	Protected health information never written to debug logs
Access Controls	Feature gating based on subscription and user role
Audit Trails	Timestamps and user tracking for all operations

Your Data

- **Transcriptions** are processed using Google's Speech-to-Text API (Chirp 2 model)
- **Data storage** uses Firebase/Google Cloud with encryption at rest
- **Profile photos** are compressed and stored securely in Firebase Storage
- **Session recordings** are processed for transcription in real-time; raw audio is not permanently stored

Account Security

- **Password requirements:** Minimum 8 characters recommended
- **Social login:** Leverages Google/Apple security
- **Biometric:** Device-level security with secure credential storage
- **Session management:** Automatic token refresh every 50 minutes

Security Best Practices

1. **Use a strong password** - Mix of letters, numbers, and symbols
2. **Enable biometric login** - Adds device-level security

3. **Don't share your account** - Each provider should have their own login
4. **Log out on shared devices** - Always sign out when done
5. **Keep your app updated** - Updates include security improvements
6. **Report suspicious activity** - Contact support immediately

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Troubleshooting

Recording Issues

Microphone not working:

1. Go to your device's Settings
2. Find Whadata in the app list
3. Ensure Microphone permission is enabled
4. Restart the app and try again

Connection shows "Connecting" but never connects:

1. Check your internet connection (try loading a website)
2. Switch between WiFi and cellular data
3. Close the app completely and reopen
4. Check if Whadata services are experiencing issues

Transcription stops mid-recording:

1. Don't worry - the app handles long recordings automatically
2. Check your internet connection
3. The app will attempt to reconnect automatically
4. Your recording data is preserved locally
5. If issues persist, stop and save, then start a new session

No audio waveform showing:

1. Ensure you've granted microphone permission
2. Speak at a normal volume
3. Check that your device's microphone isn't blocked
4. Restart the recording

Login Issues

Can't log in with correct password:

1. Check that Caps Lock is not enabled
2. Ensure you're using the correct email
3. Try the "Forgot Password" option to reset

Biometric login fails:

1. Ensure biometric is enabled in app settings
2. Make sure your device's biometric is properly set up

3. Try logging in with email/password first
4. Disable and re-enable biometric login

Google/Apple sign-in not working:

1. Check your internet connection
2. Ensure the account is active and not locked
3. Update the Whadata app to the latest version
4. Try email/password login instead

Sync Issues

Data not syncing:

1. Check your internet connection
2. Pull down to refresh on patient/session lists
3. Wait a few minutes for background sync
4. Try logging out and back in

Sessions not appearing:

1. Ensure the recording was completed (not interrupted)
2. Refresh the patient's session list
3. Check if you're viewing the correct patient
4. Allow time for upload to complete

Offline queue not processing:

1. Ensure you have a stable internet connection
2. Keep the app open for a few minutes
3. Check Profile for sync status
4. Contact support if items remain stuck

Performance Issues

App is slow or laggy:

1. Close other apps running in background
2. Restart the Whadata app
3. Check available device storage (need free space)
4. Update to the latest app version
5. Restart your device

App crashes:

1. Update to the latest app version
2. Restart your device
3. Clear app cache (in device settings)
4. Reinstall the app if crashes persist
5. Contact support with crash details

Audio Quality Issues

Transcription is inaccurate:

1. Speak clearly and at a moderate pace
2. Reduce background noise
3. Hold device closer or use external microphone
4. Ensure correct language is selected for multi-language mode

Garbled or missing transcription:

1. Check internet connection stability
2. Avoid areas with poor connectivity
3. If using multi-language, ensure correct language selected
4. Try a shorter test recording first

Support

Getting Help

In-App:

- Check FAQs in the Profile/Settings section
- Use the Contact Support option if available

Email Support:

- Contact your organization's administrator
- Or reach out to Whadata support

When contacting support, include:

- Your account email
- Device type (iPhone/Android) and OS version
- App version (found in Profile section)
- Detailed description of the issue
- Steps to reproduce the problem
- Screenshots if helpful

Reporting Issues

When reporting bugs or issues:

1. **What you were trying to do** - The action you attempted
2. **What happened** - The unexpected result
3. **Error messages** - Any messages displayed
4. **Reproducibility** - Does it happen every time?
5. **Recent changes** - Did you update the app or device recently?

Feature Requests

We welcome feedback! Contact your account representative or support team with suggestions for:

- New features
- Workflow improvements
- Template suggestions
- Integration requests

Quick Reference

Common Actions

Action	Steps
Start recording	Patients → Select patient → Record Session → Start
View transcript	Session detail → Select "Transcript" template
Generate SOAP note	Session detail → Select "SOAP Note" template
Add new patient	Patients → "+" button → Fill form → Save
Enable multi-language	Recording screen → Toggle Multi-Language ON → Select language
Share with team	Patient detail → Share Profile (Enterprise only)
Send to EHR	Session detail → Send to EHR (Enterprise only)
Release to patient	Session detail → Release to Portal
Enable biometrics	Profile → Settings → Enable Biometric Login

Status Indicators

Indicator	Meaning
Green dot/badge	Connected, Ready, Success
Yellow dot/badge	Connecting, In Progress, Pending
Red dot/badge	Error, Disconnected, Failed
Blue badge	Information, Synced
Gray badge	Inactive, Not Ready

Keyboard Shortcuts

The app is primarily touch-based. Standard device gestures apply:

- **Pull down** to refresh lists
- **Swipe** to navigate
- **Pinch** to zoom images
- **Long press** for additional options (where available)

Glossary

Term	Definition
Scribe Time	Minutes of audio transcription available per month
Session	A recorded patient encounter with transcription
Template	A format for AI-generated summaries
Patient Portal	Secure access for patients to view released sessions
EHR	Electronic Health Record system
Multi-Language Mode	Feature to transcribe non-English speech with translation
Interim Transcript	Temporary text while speech is being processed
Final Transcript	Confirmed transcription that won't change

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